

Trouble Shooting

Sometimes a driver update or a new hardware or a new operating system screws things up badly. We have collected a lot of knowledge from our test farm and our users over the years to help you across the most common pitfalls.

All OS

- Smooth Playback/ Frame Drops and Audio Drivers
- Keystone: not Opening ./skin/keystone/Video.png: file does not exist
- Licenser: Wrong Key Format
- Playlist: Crossfading Between Bright Media Becomes Temporarily Dark
- Capture Cards (e.g. BM Decklink Studio2)
- Memory Allocation Error
- Time and Event Sync all PCs
- MXW does not start any more
- Projector Calculator
- Artnet connection issues: Firewall
- DMX CIP and Image Sequences
- DMX CIP and SWF (Shockwave Flash)
- MAudio UC-33 to MXWendler controller programming
- OSC Messages - Correct Text and Value Example

Windows

- Windows + Blackmagic Decklink Capture Cards
- Windows + How to Deactivate Aero Peek to Prevent Unwanted Output Blackouts
- Windows + Unexpected Output Window Size
- Windows + No Output in Output Window
- Windows 7 + AMD + Stuttering Output
- Windows 7 + AMD + Output Window On Wrong Screen
- Windows 7 + Artnet
- Windows 7 + No Audio
- Windows 7 + System Flash
- Windows 7 + Configuration (config.xml)
- Windows 7 + Richtexteditor Glitches and ClearType
- Windows 7 + NDI Tools
- Windows XP + NVidia No output on second screen
- Re-Converting Video files using AVANTI GUI (Freeware)

Mac OSX

- Mac Sierra 10.12 Disable App Translocation
 - Macbook Pro Core 2 Duo with NVidia 9400M
 - Mac and Graphic Card Performance
 - Mac Yosemite 10.10 Multimonitor
 - Mac and Internal Cached Video
 - Mac and Audio
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- Mac and DMX
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